

ENERGY ASSISTANCE



Operation Fuel Utility Program- Operation Fuel is an emergency energy assistance program; it is *not* an entitlement program for all residents who may fall within income guidelines. The program runs from May 2- June 30, 2011, and may provide a grant of up to \$200 per household. OpFuel utility grants are for households which fall within specified income guidelines, the household is faced with a financial crisis, and there is a demonstrated need. Examples of need include instances where household member's health is threatened if utility service is shut

off, utility service is required to keep medical equipment operational, or the household needs a grant to prevent shut off or reinstate service. Note that Operation Fuel funds will be applied to electricity only; benefits for oil deliveries will no longer be processed this season.

2011 Utility Grant Gross Income Guidelines for Operation Fuel eligibility:

Household of 1 is eligible if income is:	Household of 2 is eligible if income is:	Household of 3 is eligible if income is:	Household of 4 is eligible if income is:	Household of 5 is eligible if income is:	Household of 6 is eligible if income is:	Household of 7 is eligible if income is:
\$21,660	\$29,140	\$36,620	\$44,100	\$51,580	\$59,060	\$66,540

Tolland residents may call Nancy Dunn, 860-871-3612 for more information regarding eligibility or to make an appointment to apply for an Operation Fuel energy grant. When you make your appointment, you will be provided with a list of the documentation that will be needed.



Winter Heating Assistance-

The Connecticut Energy Assistance Program is now closed for the 2010-2011 heating season. Applications for the 2011-2012 heating season will be accepted in Human Services beginning September 12, 2011; fuel deliveries will begin November 1, 2011.

Eligibility for Energy Assistance through the Department of Social Services is based on the **annual gross income** and the size of the household. The State of

Connecticut Department of Social Services has not issued income guidelines for the 2011-2012 winter heating program. The information below reflects the 2010-2011 income guidelines for reference. Updated information will be posted when DSS issues the 2011-2012 guidelines.

2010-2011 Gross Income Guidelines for homeowners, and renters who pay separately for heat (At this level, renters are not eligible if heat is included in the rent):

Household Size – including homeowners and renters that pay separately for heat. At this level, renters are not eligible if heat is included in the rent.						
1	2	3	4	5	6	7
Under \$31,712	Under \$41,470	Under \$51,228	Under \$60,986	Under \$70,743	Under \$80,501	Under \$82,331

2010-2011 Gross Income Guidelines for renters whose heat is included in their rent (as long as more than 30% of gross income is paid toward rent):

Under \$16,245	Under \$21,855	Under \$27,465	Under \$33,075	Under \$38,685	Under \$44,295	Under \$49,905
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Tolland residents may contact any of the following for an appointment to apply for Energy assistance: families contact Nancy Dunn, 860-871-3612; seniors, contact Rebecca Ellert, 860-870-3726; residents may also contact the ACCESS Agency in Willimantic, 860-450-7423. When scheduling an appointment, residents will be provided with a list of documentation that will be needed. We are unable to process walk-in applications.