

**AGENDA**  
**TOLLAND WATER COMMISSION**  
**HICKS MEMORIAL MUNICIPAL CENTER**  
**Council Chambers – Sixth Floor**  
**April 4, 2011 – 6:30 P.M.**

1. Call to Order
2. Changes to Agenda
3. Public Comment (*2 minute limit*)
4. Approval of Minutes
  - A. March 7, 2011 Regular Meeting
5. Village at Crystal Springs – User Rates, Steve Amedy
6. Operator Report: Jack Keefe and Art O’Neill, Connecticut Water Company
7. Staff Report: Jennifer Usher, P. E., Town Engineer & Public Works Administrator
  - A. Annual Cross-Connection Surveys
  - B. Sanitary Surveys – Status Update
8. Finances
  - A. Financial Update
  - B. Unpaid Customer Invoices
9. Regional Pipeline Agreement
10. Diversion Permit
  - A. Status Update & Response to CT DEP NOI
11. Old Cathole Road Water Main Extension Project – ARRA Funding Status Update
12. Other TWC Business – Status Review & Updates
  - A. Overdue Accounts & Shut-off Procedures
13. Adjournment