

**AGENDA**  
**TOLLAND WATER COMMISSION**  
**HICKS MEMORIAL MUNICIPAL CENTER**  
**Council Chambers – Sixth Floor**  
**March 7, 2011 – 6:30 P.M.**

1. Call to Order
2. Changes to Agenda
3. Public Comment (*2 minute limit*)
4. Approval of Minutes
  - A. February 7, 2011 Regular Meeting
  - B. February 16, 2011 Special Meeting
  - C. February 22, 2011 Special Meeting
5. Operator Report: Jack Keefe and Art O'Neill, Connecticut Water Company
6. Staff Report: Jennifer Usher, P. E., Town Engineer & Public Works Administrator
  - A. Regional Pipeline Agreement
  - B. CT DPH Sanitary Survey Response
  - C. Customer Service Requests
7. Finances
  - A. Financial Update
8. Diversion Permit
  - A. Status Update
9. Overdue Accounts & Shut-off Procedures
10. Other Business
11. Adjournment