

To the Residents of the Town of Tolland

Obviously we are all dealing with snow in historic proportions this winter. I would like to take this opportunity to commend the residents for their patience with interruptions in services such as garbage collection. Our public works and public safety crews have been doing a yeoman's effort. An example was at 2:00 a.m. this morning a town resident went into labor. The ambulance transporting her to the hospital was stuck in snow on Rt. 84. A call was made by our public safety department for a plow truck and one of our trucks escorted the ambulance to St. Francis Hospital in Hartford. Shortly upon arrival the baby was safely born. While this event was somewhat out of the norm, our crews on a regular basis go out of their way to provide the highest quality public service. In many cases crews are working for extended periods of time without rest and without the opportunity to address the safety needs of their family and property. I am sure there are times when residents become frustrated because their mailbox is buried or even damaged due to the accumulation or because trash or recycling receptacles are likewise covered with snow. Every effort is made to prevent these types of inconveniences but in these weather conditions at times it is unavoidable. Please be assured that Town crews are doing everything in their power to insure your safety which is our number one priority. At this point in time we are dealing with roads that are extremely narrow and intersections that have poor visibility due to the accumulated mounds of snow. Attempts will be made to push the snow back as much as possible but we are all running out of places to put the snow. We ask for your help in trying to locate fire hydrants and making sure that if you are cleaning out your driveway after the road has been cleared that you do not plow the snow back into the street. We all need to continue to support each others' effort to get through what is still an extended winter weather season. While pitchers and catchers may be soon reporting for spring training we unfortunately still have several months of winter to go with more storms forecasted for the weekend and next week. Please go to the Towns' website at www.tolland.org for notification of interruptions to town service due to the weather and also sign up for our e-blast system so that we notify you directly of any important Town news. In addition, for those with facebook pages please go to the Town of Tolland page and "like us" to get notified of Town news. Please drive safely in these difficult conditions and should you have concerns or even compliments please do not hesitate to contact us at Town Hall.

Sincerely,
Steve Werbner
Town Manager