

## Tolland Public Library – Public Wireless Access Policy

The Tolland Public Library provides Internet access points or “hot spots” for patrons with laptops or devices capable of receiving wireless signals. The “hot spots” will allow patrons to access the Internet from their laptops or devices when sitting within range of the access points.

Library staff will provide limited technical assistance to access the Internet via these connections, but are not responsible for any changes patrons make to the computer’s settings and cannot guarantee the hardware will work with the wireless connection. If a user has problems accessing the Internet, staff will verify that the library’s connections are up and running but they cannot assist in making changes to the user’s network settings or perform any troubleshooting on the user’s computer or device.

All users are expected to use the library’s wireless access in a legal and responsible manner, consistent with the educational and informational purposes for which it is provided. While using the “hot spots” users should not violate federal, State of Connecticut or local laws including the transmission or receiving of child pornography or harmful material or sexually explicit graphics.

Users should be aware that not all sources on the Internet are reliable. The library is not responsible for the accuracy, timeliness or completeness of Internet sites.

Wireless users should choose not to transmit their credit card or banking information and passwords while using a wireless “hot spot.” The connection is not secure. Any information being sent or received could be intercepted by another wireless user.

Printing is not available via the wireless connection. If users need to print, they should save their work to a portable storage device or wait to print a document on a home printer. An alternative to printing is to email files to one’s email account.

Adopted by Tolland Public Library Advisory Board, April 22, 2019