



Hockanum Valley Community Council

DIAL-A-RIDE PROGRAM

860-870-7940

Office Hours:

8:30am-5:00pm

Monday-Thursday, and

8:30am-1:00pm Fridays

Buses run:

Monday-Friday: 8:30am-4:30pm

(excluding holidays)

Annual Registration Fee:

Dial-A-Ride has implemented an annual \$20.00 registration fee. This is due upon new registration and runs Oct. 1st through Sept. 31st. Any new rider who registers mid year is prorated and will be due October 1st thereafter.

Donations:

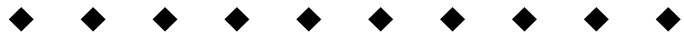
We are asking for a \$2.00 donation for each trip. Round trips are \$4.00. You must have exact change. No Passenger will be refused.

Dial-A-Ride is a transportation program (wheel-chair accessible) for residents who are at least 60 years of age or are disabled.

Rides are available to locations in Vernon, Ellington and Tolland.

Trips include: medical appointments, social, shopping and recreational activities.

Medical trips to Manchester (Monday & Thursdays) and South Windsor (1st & 3rd Tuesdays) when available.



Reservations

All appointments are on a first come, first serve basis. You will need to reserve your ride both to the appointment and from the appointment. In order to provide a return ride you will need to estimate the duration of your stay at your appointment. You may reserve your ride up to 8 weeks in advance.

Pick Up

Please be ready for your ride 15 minutes before scheduled pick-up time. The drivers are instructed to wait only 5 minutes at each pick up point. Please be prompt.

- * **If you need to cancel a ride, do so as early as possible.** Cancellations can be made 24 hours a day by calling Dial-a-Ride and leaving a message on the answering machine.
- * **Inclement Weather:** Cancellation information is on WFSB Channel 3. Please watch your TV for the following message: *"For Vernon, Ellington, Tolland residents: Hockanum Valley Dial-A-Ride Closed (or it may state a delay)"*